



# The Boeing Company

Puget Sound Facilities

Hourly Student Development Program

Summer 2017



# What We Do Today

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- Commercial Airplanes
  - Boeing 7-series family of airplanes leads the industry.
  - Commercial Aviation Services supports carriers worldwide.
- Defense, Space & Security
  - World's largest manufacturer of military aircraft.
  - Global Services & Support provides training, maintenance, and other services to government customers worldwide.
  - World's largest provider of commercial and military satellites and major service provider to NASA.
  - Large-scale systems integration and support; develop networking technology and solutions.
- Boeing Capital Corporation
  - Financing solutions focused on customer requirements.



Connect and protect people globally

# Global Boeing

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- Products and services support to customers in more than 150 countries
  - Revenue in 2015: \$96 billion
  - 70 percent of commercial airplane revenue historically from customers outside the United States
- Manufacturing, service and technology partnerships with companies around the world
  - Contracts with more than 20,000 suppliers and partners globally
- Research, design and technology-development centers and programs in multiple countries
- Approximately 160,000 Boeing employees across the United States and in more than 65 countries



Partnering worldwide for mutual growth and prosperity

# The Skills Gap is Widening

Over the next decade nearly 3 ½ million manufacturing jobs will likely be needed and

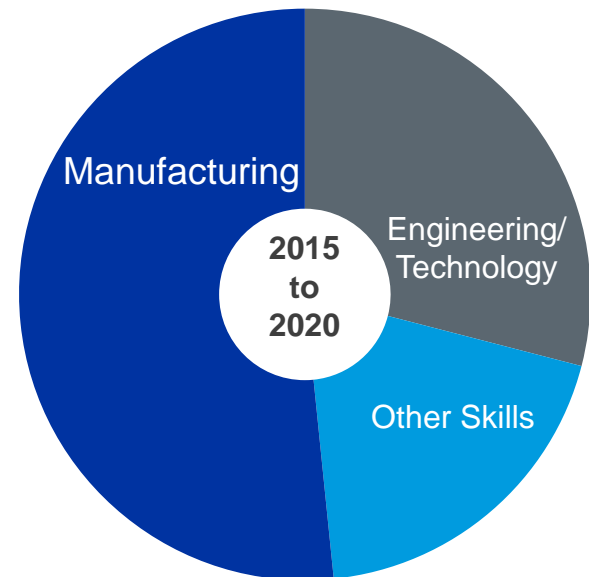
2015 **2 Million** 2025  
are expected to go unfilled due to the skill gap



By 2025 the skills gap is expected to grow to **2 million**

In 2011, **600K** jobs were unfilled due to the skills gap

## Boeing in Washington



Source: Deloitte analysis based on data from U.S. Bureau of Labor Statistics and Gallup Survey.

# 2017 Manufacturing Facilities Internship

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- Offering high school and community and technical college students a development program in facilities maintenance
- Interns to receive training and opportunity to job-shadow skilled Boeing facilities maintenance professionals
- Open to students enrolled in facilities maintenance courses in the following areas of study:
  - HVAC
  - Electrical/Electrician
  - Electronics
  - Mechanic
  - Technician
  - Mechatronics
  - Building and Plant Maintenance
  - Plumbing

# 2017 Qualifications

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- Be 18 years of age and have a high school diploma by program start date
- Be a U.S. person, U.S. citizen, or otherwise *legally authorized to work* in the United States
- Currently enrolled in facilities maintenance course
- Available to work the duration of the internship session
- Provide own transportation to assigned work location
- Pass a drug screening test
- Pass a background check

# 2017 Internship Information

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- Paid positions through a contract labor supplier – rate of pay is \$11.50 per hour
- Full-time employment, Monday – Friday 1<sup>st</sup> shift 6:00 am – 2:00 pm
- **2017 session: June 19 – September 17, 2017**
- Assigned to a Boeing site in Auburn, Puyallup, Renton, Kent, Bellevue, Tukwila, Seattle or Everett
- Attempt will be made to place candidates at a site closest to their home address
- All interns will be required to donate \$28 to “Guide Dogs of America” during their internship

# 2017 How to Apply

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- Email your resume (including current contact information) to John Davis at [john.c.davis4@boeing.com](mailto:john.c.davis4@boeing.com) or to Brian Cochran at [brian.e.cochran@boeing.com](mailto:brian.e.cochran@boeing.com)
- **Deadline for 2017 session: March 1, 2017**
- Those selected for interviews will be contacted by March 31, 2017 to participate in a structured interview by a panel of Boeing representatives
- Unsuccessful candidates will be notified by 4/1/2017



# Resume Writing Tips

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- Proofread for spelling errors
- Watch for easily misused words, for example: accept (to receive), except (to exclude), personal (private), personnel (staff member), etc.
- Proper nouns are capitalized
- Spell out acronyms when first used
- *Consistent* use of punctuation (e.g. periods at the end of bullets)
- Personal pronouns, specifically “I” or third person, are never used

Leave out:

- References or the statement, “References Available on Request”
- Sex, age, race, marital status, children or other personal information
- Information related to religion or political affiliation

# Preparing for an Interview

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- Show up on time for scheduled interview
- Dress appropriately
- Be prepared to speak to past and present experiences – provide real life examples
- Don't RUSH – take time to think of your response or a situation to describe
- Periods of silence are OK!
- Ask questions

# Structured Interview Format

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- Usually a panel of interviewers
- Be prepared to talk about past and current experiences to illustrate the competencies and attributes for the position
- Be prepared for “probing” or additional questions after you answer a question, but don’t rely on the follow-up questions to complete your answer
- Use the S-T-A-R method to answer questions when applicable (see next slide)

# S-T-A-R Method

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## **Situation or Task**

Describe the situation that you were in or the task that you needed to accomplish. You must describe a specific event or situation, not a generalized description of what you have done in the past. Be sure to give enough detail for the interviewer to understand. This situation can be from a previous job, from a volunteer experience or any relevant event.

## **Action you took**

Describe the action you took and be sure to keep focus on you. Even if you are discussing a group project or effort, describe what YOU did – not the efforts of the team. Don't tell what you might do, tell what you actually did.

## **Results you achieved**

What happened? How did the event end? What did you accomplish? What did you learn? What you would do differently?

# Advice on Successful Interviews

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## ■ Behavioral Interviews

Behavior based interviewing is becoming more common. It is based on the premise that a candidate's past performance is the best predictor of future performance. Rather than the typical interview questions on your background and experience, you will need to be prepared to provide [detailed responses](#) including specific examples of your work experiences.

## ■ Prepare For the Interview

It is very important to be on time for the interview. On time means 10 - 15 minutes early. If need be, take some time to drive to the office ahead of time so you know exactly where you are going.

# Advice on Successful Interviews – continued

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- **Stay Calm**

During the interview try to remain as calm as possible. Ask for clarification if you're not sure what's been asked and remember that it is perfectly acceptable to take a moment or two to frame your responses so you can be sure to fully answer the question

- **Dress for Success**

It might sound superficial but clothes really are one of the most important things in an interview. They have the power to change what other people will think of you and how confident you feel about yourself – if you've ever sat down in a room full of fellow interviewees feeling ridiculously over or underdressed, you'll know what I mean.

# Advice on Successful Interviews – continued

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- **After the interview**

Don't forget to write a thank you note. It can make or break the deal.

- **Get an interview – ace the interview – get the job**

# 2017 How do I know I got the job?

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- Successful candidates will receive an offer for the internship from an approved Boeing contract labor supplier
- Unsuccessful candidates will be notified by April 1, 2017



